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## Individual Rights:

*An individual may not be discriminated against because of race, color, creed, disability, religious affiliation, ancestry, gender, gender identity, sexual orientation, national origin or age.*

*An individual has the right to civil and legal rights afforded by law, including the right to vote, speak freely, and practice the religion of their choice or to practice no religion.*

*An individual may not be abused, neglected, mistreated, exploited, abandoned or subjected to corporal punishment.*

*An individual shall be treated with dignity and respect.*

*An individual has the right to:*

- \* make choices and accept risks.*
  - \* refuse to participate in activities and supports.*
  - \* control the individual's own schedule and activities.*
  - \* privacy of person and possessions.*
  - \* of access to and security of the individual's possessions.*
  - \* choose a willing and qualified provider.*
  - \* choose where, when and how to receive needed supports.*
  - \* voice concerns about the supports the individual receives.*
  - \* assistive devices and support to enable communication at all times.*
  - \* participate in the development and implementation of the Person-Centered Support Plan.*
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## Hope Enterprises' Mission Statement

Enhancing the lives of people with developmental disABILITIES by providing them with caring supports and responsive services



...Where every life has meaning

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*In accordance with applicable federal and state civil rights laws, regulatory requirements and guidelines, Hope Enterprises is to ensure that no individual will be denied fair and equal treatment in delivery of services.*

*Hope is committed to serve individuals who are eligible and may benefit from service delivery. Hope will not tolerate discrimination by its employees when they are serving individuals within its programs.*

*Any individual and/or guardian who believes they have been discriminated against, may file a complaint with:*

*Compliance Department  
2401 Reach Road  
Williamsport, PA 17701  
(570) 326-3745*

*Or*

*HELP@hopeability.org  
(570)326-3745 ext: 4357*

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# Individual Rights

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*Hope shall inform and explain individual rights to the individual, and persons designated by the individual, upon entry into the program and annually thereafter.*

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## **Exercise of Rights:**

*An individual may not be deprived of rights as provided under Regulation.*

*An individual shall be continually supported to exercise the individual's rights.*

*An individual shall be provided the support and accommodation necessary to be able to understand and actively exercise the individual's rights.*

*An individual may not be reprimanded, punished, or retaliated against for exercising the individual's rights.*

*A court's written order that restricts an individual's rights shall be followed.*

*A court-appointed legal guardian may exercise rights and make decisions on behalf of an individual in accordance with a court order.*

*An individual who has a court-appointed legal guardian, or who has a court order restricting the individual's rights, shall be involved in decision making in accordance with the court order.*

*An individual has the right to designate persons to assist in decision making on behalf of the individual.*

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## **Rights of the Individual in a Residential Facility:**

*An individual has the right to:*

- \* receive scheduled and unscheduled visitors, and to communicate and meet privately with persons of the individual's choice, at any time.*
  - \* reasonable access to a telephone and the opportunity to receive and make private calls, with assistance when necessary.*
  - \* unrestricted access to send and receive mail and other forms of communications, unopened and unread by others.*
  - \* manage and access the individual's own finances.*
  - \* choose persons with whom to share a bedroom.*
  - \* furnish and decorate the individual's bedroom and the common areas of the home in accordance relating to negotiation of choices; and lease ownership.*
  - \* lock the individual's bedroom door.*
  - \* privacy in bedrooms, bathrooms, and during personal care.*
  - \* access food at any time.*
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*An individual has the right to:*

- \* participate in program planning that affects the individual.*
- \* receive, purchase, have and use personal property.*
- \* practice the religion or faith of their choice.*
- \* make informed health care decisions.*
- \* to be free from excessive medications.*

*An individual may not be neglected, abused, mistreated, or subjected to corporal punishment.*

*An individual may not be required to participate in research projects.*

*An individual of voting age shall be informed of the right to vote and shall be assisted to register and vote in elections.*

*An individual may not be required to work at the home, except for the upkeep of their personal living areas and share in the upkeep of common living areas and grounds.*

*An individual may never be discriminated against because of race, color, religious creed, disability, handicap, ancestry, national origin, age or sex.*

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